

# Charlevoix County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

2023

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

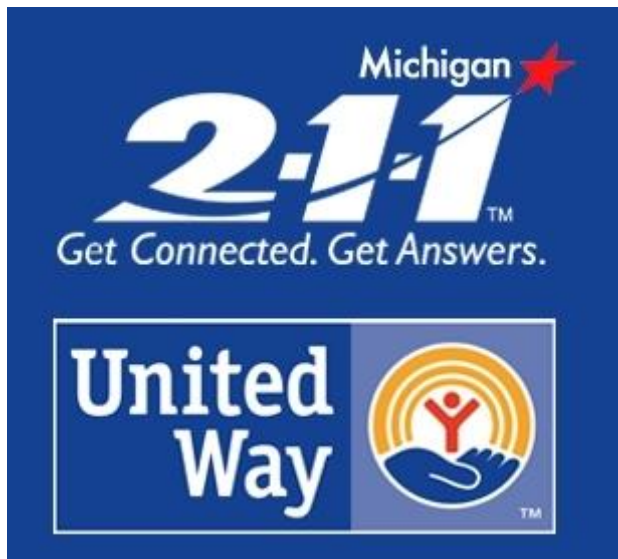
2023

Charlevoix  
County  
Community  
Resource  
Guide

[ A guide to services in your community]

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## **ABUSE & PROTECTIVE SERVICES**

### **FOR EMERGENCY SERVICES CALL**

**911**

Children & Adult Protective Services	(855) 444-3911
Common Ground Crisis Line	(800) 231-1127
Crisis Hotline	Text: HOME to <a href="https://13reasonswhy.info">https://13reasonswhy.info</a> 741741
Department of Health and Human Services	(231) 348-1600
Equality Michigan	(313) 537-7000
HAVEN Crisis Line	(877) 922-1274
LGBT Hotline	(888) 243-7243
Love is respect Hotline	(866) 331-9474
Michigan Coalition to End Domestic & Sexual Violence	(517) 347-7000
Narcotics Anonymous 24/7	(800) 230-4085
National Child Abuse Hotline	(800) 422-4453
National Domestic & Sexual Violence Helpline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
RAINN (Rape & Incest National Network)	(800) 656-4673
Safe Center Crisis Hotline 24/7	(877) 952-7283
Stop It Now! Hotline	(888) 773-8368

Suicide Hotline	9-8-8
The Trevor Project (Youth LGBTQ Crisis & Suicide Hotline)	(866) 488-7386
Third Level Crisis Line	(800) 442-7315
Women's Resource Center of Northern Michigan	(231) 347-0067
Victim Connect (Stalking Hotline)	(855) 484 2846

## **ADULT AGING SERVICES**

Alzheimer's Association & Helpline	(800) 272-3900
Area Agency on Aging of Northwest Michigan	(800) 442-1713
Autumn Joy	(855) 233-7205
Autumnvue CLF	(231) 536-2455
Bay Springs	(231) 582-0631
Beaver Island Community Center	(231) 448-2022
Boyne Area Senior Center	(231) 582-6682
Candlewood Home	(231) 535-2442
Charlevoix County Adult Day Services	(231) 237-0103
Charlevoix County Commission on Aging	(231) 237-0103
Charlevoix Senior Citizens Center	(231) 547-5361
Crisis Services for the Elderly	(517) 483-7205
Dial- in Support Group	(231) 547-4024
Disability Network of Northern Michigan	(231) 922-0903
East Jordan Senior Center	(231) 536-7831
Erber AFC	(231) 549-2624
Friendship Center- Counsel on Aging	(231) 347-3211
HAP Senior Plus	(800) 868-3153
Health Department of Northwest Michigan	(800) 432-4121
McLaren Adult Day Care Center	(231) 348-0771
McLaren Home Care	(866) 323-5974
Meals on Wheels	(800) 632-7334
Medicare	(800) 633-4227
Medicare/Medicaid Assistance Program MMAP	(800) 803-7174
Social Security Administration	(800) 772-1213
Springridge Home	(231) 582-6921

The Living Room Adult Day Services	(231) 487-5300
Veterans Affairs-Charlevoix County	(231) 547-7220
Visiting Angels Living Assistance Services	(800) 365-4189
Winterlake CLF	(231) 582-3611

### Assisted Living

American House Senior Living	(231) 753-3120
The Brook of Boyne City	(231) 582-4300
Valley Assisted Living	(231) 549-2026

## DISABILITY & SPECIAL NEEDS

### RESOURCES

Autism Society	(800) 328-8476
Children's Special Healthcare Services	(800) 359-3722
Department of Health & Human Services	(231) 348-1600
Disability Network of MI <a href="http://www.dnmichigan.org/cil-directory">www.dnmichigan.org/cil-directory</a>	(800) 782-4160
Disability Network/Northern Michigan	(231) 922-0903
Employment Services	(231) 922-0903
GiGi's Playhouse (Downs Syndrome Resources)	(847) 885-6149
Medicare/Medicaid Assistance Program	(800) 803-7174
Michigan Commission for the Blind	(800) 292-4200
Michigan Commission for the Deaf	(877) 499-6232
Michigan Department of Education-Office of Special Education-Lansing, MI	(888) 320-8384
Muscular Dystrophy Association	(800) 572-1717
Paralyzed Veterans of America	(800) 424-8200
Relay Center for Deaf/Hard of Hearing	7-1-1
Social Security Administration	(800) 772-1213
The Family Center for Children and Youth with Healthcare Needs	(800) 359-3722

United Cerebral Palsy of MI	(800) 872-5827
Vocational Rehabilitation	(800) 605-6722
Michigan Commission for the Deaf	

## EMERGENCY & DISASTER SERVICES

<b>Ambulance, Fire and Police</b>	<b>911</b>
American Red Cross	(800) 733-2767
American Red Cross of Northern Michigan	(231) 947-7286
Office of Emergency Management	(231) 776-1008
Poison Control	(800) 222-1222
Salvation Army	(231) 347-3531

## FINANCIAL ASSISTANCE

Department of Human Services	(231) 348-1600
MSHDA	(855) 646-7432
NW Michigan Community Action Agency	(800) 632-7334
Salvation Army	(231) 347-3531

## EMPLOYMENT ASSISTANCE

Michigan Indian Employment and Training Services	(800) 591-8820
Northwest Michigan Works	(231) 347-5150
Traverse City Michigan Works	(800) 442-1074
Unemployment Office Hotline	(866) 500-0017

## FOOD PANTRIES, CLOTHING &

### HOUSEHOLD ASSISTANCE

American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
Bible Baptist Church	(231) 547-4300
Boyne Valley Food Pantry	(231) 549-2850
Christ Lutheran Church	(231) 582-9301
Care & Share	(231) 536-7423
Charlevoix Community Food Pantry	(231) 237-9490
Community Service Center – Boyne City	(231) 582-0151

Food Back Council of Michigan (Pantries)  
[www.fbmich.org/resources/find-a-food-bank](http://www.fbmich.org/resources/find-a-food-bank)  
 Good Neighbors Food Pantry (231) 497-8677  
 Jordan Rivers Church (231) 649-4312  
 Lighthouse Lunch United (231) 547-2654  
 Methodist Church  
 Meals on Wheels (800) 632-7334  
 Safe Haven Breakfast Club at  
 Community Reformed Church  
 WIC (800) 942-1636

## **HEALTHCARE SERVICES**

McLaren Home Care & Hospice (800) 342-7711  
 Centers for Disease Control (800) 232-4636  
 Children's Special Healthcare  
 Services (800) 359-3722  
 Health Department of Northwest  
 Michigan (800) 432-4121  
 Munson Home Health (800) 252-2065  
 Veteran Affairs (844) 698-2311

## **Clinics & Hospitals**

McLaren Northern Michigan  
 Hospital (800) 248-6777  
 McLaren Home Care (866) 323-5974  
 Karmanos Cancer Institute (800) 527-6266  
 Bay Street Orthopedics (231) 547-7546  
 Beaver Island Rural Health  
 Center (231) 448-2275  
 Boyne Area Free Clinic (231) 582-4605  
 East Jordan Family Health Center (231) 536-2206  
 Michigan HIV/STD Hotline (800) 872-2437  
 Munson Healthcare Boyne Area  
 Health Center (231) 582-5314  
 Munson Healthcare Charlevoix  
 Hospital: Emergency Room (231) 547-4024  
 Munson Healthcare Charlevoix  
 Physician's Clinic (231) 547-6519  
 Munson Healthcare Charlevoix  
 Primary Care – Dr. Newcomb (231) 547-1308  
 Munson Healthcare Charlevoix  
 Primary Care (231) 547-6554  
 Munson Healthcare Charlevoix  
 Sleep Center (231) 547-8905

Munson Healthcare Charlevoix  
 Surgeons (231) 547-2812  
 Munson Healthcare Charlevoix  
 Women's Health (231) 547-4477  
 Munson Medical Center (231) 935-5000  
 Petoskey ENT Specialists (231) 487-3277

## **Dental Resources**

Boyne Area Free Clinic (231) 582-4605  
 Dental Clinics North-My (231) 536-3000  
 Community Dental Center  
 Dental Lifeline Network (low  
 income; severe problems only) (303) 534-5360  
 East Jordan Family Health Center (231) 536-2206  
 Michigan Department of Health  
 & Human Services (231) 348-1600  
 Michigan Donated Dental  
 Services Program (517) 346-9454

## **Hearing Assistance**

Boyne Area Free Clinic (231) 582-4605  
 Health Department of Northwest  
 Michigan (800) 432-4121  
 Michigan Department of Health  
 & Human Services (231) 348-1600  
 Michigan School for the Deaf (810) 257-1400  
 Relay Center for Deaf/Hard of  
 Hearing 7-1-1

## **Medical Equipment & Loan Closets**

ABC Medical Equipment (866) 897-8588  
 Adaptive Environments – Home  
 lifting systems (800) 355-5438  
 ALS of Michigan (800) 882-5764  
 Charlevoix Senior Citizens Center (231) 547-5361  
 Friendship Centers of Emmet  
 County (231) 347-3211  
 GIGI's Playhouse (847) 885-6149  
 Lincare Inc (231) 237-6000  
 Hart Home Medical Equipment (231) 753-7200  
 Michigan Assistive Technology  
 Loan Fund (800) 827-4843  
 Michigan CPAP, BiPAP, ASV,  
 AVAPS & Supplies (734) 232-3964  
 Muscular Dystrophy Association (800) 572-1717  
 One-Drop Diabetes Support & (800) 437-1474

## Supplies

Paralyzed Veterans of America MI	(800) 424-8200
The Loan Closet – Boyne	(231) 582-9555
The National Federation of the Blind	(410) 659-9314
United Cerebral Palsy Michigan	(800) 872-5827

## Mental Health & Counseling Services

Access Alliance	(800) 448-5498
Alano Serenity House – Alcoholism Tx	(231) 675-9184

[www.charlevoixalano.org](http://www.charlevoixalano.org)

Alzheimer’s Association	(231) 929-3804
Boys Town National Hotline	(800) 448-3000
Catholic Human Services	(231) 947-8110
Common Ground Crisis Line	(800) 231-1127
East Jordan Family Health Center	(231) 536-2206
Jordan River Counseling Services	(231) 459-5606

[www.militaryonesourcemil](http://www.militaryonesourcemil)

Military One Source	(800) 342-9647
Munson Healthcare Charlevoix Behavioral Health	(231) 547-8860
Narcotics Anonymous 24/7	(800) 230-4085
National Alliance on Mental Illness	(800) 950-6264
National Council on Alcoholism and Drug Dependence (NCADD)	(800) 622-2255
National Domestic & Sexual Violence Helpline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
North Country Community Mental Health	(800) 834-3393
Problem Gambling Help-Line	(800) 270-7117
Pyramid of Hope Counseling, LLC	(231) 881-5001
RAINN (Rape & Incest National Network)	(800) 656-4673
Rambler Wellness Program	(231) 439-8253
SEMCA	(800) 686-6543
Stop It Now! Hotline	(888) 773-8368
Substance Abuse Hotline	(800) 662-4357
Suicide Prevention Hotline	988
Third Level Services	(231) 922-4800
Women’s Resource Center of Northern Michigan	(231) 347-0067

## Pharmacies & Prescription Assistance

Central Drug Store	(231) 547-2424
East Jordan Family Health Center	(231) 536-2206
Family Fare-Boyne City	(231) 582-2101
LifeSource Direct Rx Discount Card- Uninsured/underinsured	(866) 340-4748
MiRx Discount Card	(866) 755-6479
MMAP	(800) 803-7174
NeedyMeds	(800) 503-6897
Partnership for Prescription Assistance	<a href="http://www.pparx.org">www.pparx.org</a>
Rite Aid - Charlevoix	(231) 547-4001
Rite Aid – East Jordan	(231) 536-0901
RX Outreach	(800) 769-3880
RxAssist	<a href="http://www.rxassist.org">www.rxassist.org</a>
Walgreens Pharmacy	(231) 547-1356

## Rehabilitation

Charlevoix Hospital Rehab	(231) 547-8630
Mi Rehab Service	(877) 901-7398
Munson Healthcare Boyne Rehab Center	(231) 582-6365
Munson Healthcare Jordan Valley Rehab Center	(231) 536-1451
Rehab Institute of MI	(313) 745-1203

## Substance Abuse

Alcoholics Anonymous District 13	(231) 348-5005
Bay Area Substance Education Services	(231) 547-1144
Bases Recovery Center	(231) 547-1144
CDC Hotline	(800) 232-4636
Catholic Human Services	(231) 237-0048
Narcotics Anonymous (NA) Hotline	(800) 232-4636
National Council on Alcoholism and Drug Dependence (NCADD)	(800) 622-2255
North Country Community Mental Health	(800) 834-3393
Safe Harbor Adolescent Recovery Center – East	<a href="mailto:sharp@charlevoixcountry.org">sharp@charlevoixcountry.org</a>

Jordan  
Substance Abuse (800) 662-4357  
Hotline

### **Urgent Care**

Charlevoix Urgent Care – (231) 547-4024  
Munson  
Petoskey Urgent Care PC (231) 487-2000  
Quick Care Walk-In Med. Center (231) 582-1515  
Up North Medical Center (989) 732-3284

### **Vision Assistance**

Boyne Area Free Clinic (231) 582-4605  
Health Department of (800) 432-4121  
Northwest Michigan  
Michigan Commission for the (800) 292-4200  
Blind  
National Eye Institute (301) 496-5248  
Sight for Students Program (888) 290-4964

### **HOUSING ASSISTANCE**

Action Agency (800) 443-5518  
American Red Cross (800) 733-2767  
Area on Aging (800) 858-1637  
Boyne City Housing (231) 582-6203  
Commission  
Charlevoix Housing (231) 547-5451  
Commission  
East Jordan Housing (231) 536-2051  
Commission  
Heat and Warmth Fund (800) 866-8429  
Highland Terrace Apartments (231) 536-3467  
HUD Rental Assistance (800) 569-4287  
Lake Harbor Apartments (231) 547-5202  
Michigan Department of (231) 348-1600  
Health & Human Services  
MSHDA (855) 646-7432  
Northwest Michigan (231) 347-9070  
Community Action Agency  
Pine Cove & Charlevoix (231) 547-5202  
Apartments  
Salvation Army (231) 347-3531  
The Heat and Warmth Fund (800) 866-8429  
USDA Rural Development (517) 324-5190  
Veterans TOLL Free Numbers (800) 698-2411

### **Emergency Shelters & Warming Centers**

Homeless Prevention-NMCAA (844) 900-0500  
Joppa House (231) 330-2643  
Nehemiah Project - Petoskey (231) 347-0363  
Night Light Men's Shelter & (231) 330-5316  
Ken's number (231) 675-5347

### **LEGAL ASSISTANCE**

Center for Civil Justice (800) 724-7441  
Legal Aid Legal Service & (800) 347-5297  
Legal Hotline for Michigan  
Seniors  
Legal Services of Eastern (800) 322-4512  
Michigan  
Legal Services of Northern MI (231) 941-0771  
Michigan Department of Civil (517) 335-3165  
Rights  
Michigan Indian Legal Services (231) 947-0122  
Michigan Senior Legal Hotline (866) 400-9164  
Military One Source (800) 342-9647  
[www.militaryonesource.mil](http://www.militaryonesource.mil)  
Social Security Administration (800) 772-1213  
Veterans TOLL Free Numbers (800) 698-2411  
  
Women's Resource Center (800) 554-4972  
Women's Resource Center of (231) 347-0067  
Northern Michigan

### **LIBRARIES**

Beaver Island District Library (231) 448-2701  
Boyne District Library (231) 582-7861  
Boyne Falls Branch Library (231) 549-2277  
Charlevoix Public Library (231) 547-2651  
Crooked Tree District Library (231) 535-2111  
Jordan Valley District Library (231) 536-7131

### **PARENTING/PREGNANCY RESOURCES**

24-Hour Crisis Line (800) 275-1995  
Charlevoix Friend of the Court (231) 547-7205  
Child Safety Seat Inspection (866)SeatCheck  
Children's Special Healthcare (800) 359-3722



Services  
 LA LECHE (800) 525-3243  
 McLaren Northern Michigan-  
 Breastfeeding Education (800) 248-6777  
 McLaren Northern Michigan-  
 Childbirth Education (231) 487-4762  
 Michigan Alliance for Families  
[www.michiganallianceforfamilies.org/maf-offices/](http://www.michiganallianceforfamilies.org/maf-offices/)  
 Michigan Alliance for Families (800) 552-4821  
 Military One Source (800) 342-9647  
[www.militaryonesource.mil](http://www.militaryonesource.mil)  
 Mother to Mother Breastfeeding  
 Peer Support Program (231) 347-4630  
 Munson Healthcare Charlevoix (231) 547-8866  
 The Family Center for Children  
 and Youth with Special Health  
 Care Needs (800) 359-3722  
 (517) 241-7630  
 WIC (800) 942-1636  
 Women's Health Resource Line (800) 994-9662

### **SUPPORT GROUPS**

ALS of Michigan (800) 882-5764  
 Alzheimer's Association and  
 Helpline (800) 272-3900  
 Area on Aging (800) 858-1637  
 Autism Society (800) 328-8476  
 Common Ground Crisis Line (800) 231-1127  
 Disability Network of MI (800) 782-4160  
[www.dnmichigan.org/cil-directory](http://www.dnmichigan.org/cil-directory)  
 Epilepsy Foundation of  
 Michigan (800) 377-6226  
 Equality Michigan (313) 537-7000  
 Haven Crisis Line (877) 922-1274  
 LGBT Hotline (888) 243-7243  
 Love is Respect Hotline (866) 331-9474  
 Narcotics Anonymous 24/7 (800) 230-4085  
 National Council on Alcoholism  
 and Drug Dependence (NCADD) (800) 622-2255  
 National Domestic & Sexual  
 Violence Helpline (800) 799-7233  
 National Human Trafficking  
 Resource Center (888) 373-7888  
 Parkinson's (800) 852-9781

Problem Gambling Help Line (800) 270-7117  
 RAINN (Rape & Incest National  
 Network) (800) 656-4673  
 SEMCA (800) 686-6543  
 Stop It Now! Hotline (888) 773-8368  
 Substance Abuse Hotline (800) 662-4357  
 Suicide Prevention 988  
 WIC (800) 942-1636  
 Women's Health Resource Line (800) 994-9662

### **TRANSPORTATION**

American Cancer Society (800) 227-2345  
 Area on Aging (800) 858-1637  
 Around the Clock Taxi (231) 881-5491  
 Auto Safety Hotline (888) 327-4236  
 Beaver Island Ferry Transit (231) 547-2311  
 Charlevoix County Transit (231) 582-6900  
 Child Safety Seat Inspection (866) Seat-Check  
 Harbor Care Associates (231) 439-9222  
 Wheelchair Transport-  
 Petoskey  
 Karmano's Cancer Institute (800) 527-6266

### **TRIBAL SERVICES**

MDHHS Native American Affairs (517) 335-7782  
 Office  
 Michigan Department of Civil  
 Rights (517) 335-3165  
 Michigan Indian Employment  
 and Training Services (800) 591-8820  
 Michigan Indian Legal Services (231) 947-0122  
 Michigan Indian Tuition Wavier (517) 241-7748  
 The Grand Traverse Band of  
 Michigan Ottawa & Chippewa  
 Indians (231) 534-7750  
 U.S. Office of Indian Education (202) 260-3774

### **VETERANS AFFAIRS**

Area on Aging (800) 858-1637  
 Charlevoix County Veterans  
 Affairs (231) 547-7220  
 CHAMPVA (800) 733-8387

CHAMPVA Meds by Mail	(888) 385-0235	Veteran Affairs	(844) 698-2311
Michigan Veterans Affairs	(800) 642-4838	Veterans Administration	(800) 827-1000
Military One Source	(800) 342-9647	Veteran's Crisis Line	(800) 273-8255
<a href="http://www.militaryonesource.mil">www.militaryonesource.mil</a>		Veterans TOLL Free Number	(800) 698-2411
Paralyzed Veterans of America	(800) 424-8200		

# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b><u>Primary Care Physician</u></b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits) Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b>  <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b><u>Primary Care Physician</u></b> and/or go to Urgent Care Facility for treatment</p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest Hospital Emergency Department</p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.